

Look and Feel

Sometimes Customer Care Portal is included in the company's web site. But the color theme on the web site may be different from the portal. In order to configure portal to "fit" well on the company web site, an administrator may use the following configuration section.

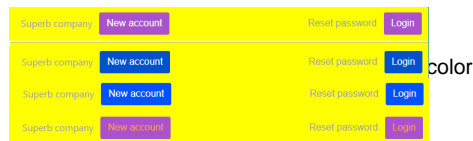
The screenshot shows the 'Administration' interface with a search bar and navigation tabs. The 'Add-ons' tab is selected, and the 'Portal header look & feel configuration' section is active. The configuration table is as follows:

Configuration Item	Type	Color/Text	Preview	Action
General button color	Background	AA52CC	General	reset to default color
Focused button color	Background	0065E1	Focused	reset to default color
Pressed button color	Background	0747A6	Pressed	reset to default color
Link type button color	Text	FF52CC	Text	reset to default color
Link type hover button color	Text	0065FF	Text	reset to default color
Portal header color	Background	FFFF00		reset to default color
Portal element top margin color	Color	FFFF00		reset to default color

A 'Save' button is located at the bottom of the configuration section.

General button

General button color, focused button color and pressed button color describe background button colors. Text attribute next to general button color define text color in the button



- General button color when mouse over
- General button color when pressed
- General button color, changed text color

Link type button

Link type button color link type hover button color define text color for links such as "Reset password" link or "Company link" on the portal header :

Link type normal



Link type "mouse over"

Superb company [New account](#) [Reset password](#) [Login](#)

Portal element top margin

"Portal element top margin" color defines following element color :

Superb company Test user ▾

All requests

Portal element top margin color

All requests		Hide resolved requests <input checked="" type="checkbox"/>	New request
Key	Summary	Status	Updated
TEST-4	slkjfsj oisjf o	IN PROGRESS	2.09.2018, 16:11:24
TEST-5	kjdsj sjhfhf ksfo	IN PROGRESS	2.09.2018, 16:03:59
TEST-7	to jest nowy issue	OPEN	2.09.2018, 15:22:56
TEST-6	jskf sjsifjs kslfjilksfj ois	OPEN	2.09.2018, 14:06:00
TEST-3	sfssdf	OPEN	2.09.2018, 13:51:12
TEST-2	askljajfo	OPEN	2.09.2018, 13:46:44
TEST-1	sdfsf	OPEN	2.09.2018, 13:36:19

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