

After installation

In short brief, what need to be done :

- Configure [general plugin configuration](#). It is important to choose [default reporter](#), Jira user who will be taken by the plugin as issue creator, otherwise customer portal will not be active. It is a global configuration and can be overridden in the [request configuration](#)
- In order to grant access for Jira users to Customer Care view, configure [global permissions](#).
- Create first [Customer Care project](#)
- Under Customer Care view create and configure at least one [request type](#)
- If Customer Care Portal should be installed as a external site, [configure web server](#) and a link to the configured portal